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## **LIBRARY LONG RANGE PLANNING QUESTIONNAIRE**

This year, the OWWL Library System is working with a cohort of libraries to develop their long-range plans. Please use this questionnaire to share your opinions about your library and library services in general.

Your responses are confidential and will be used solely to help us plan for the future and to better serve community's needs. The survey should take approximately 5-10 minutes to complete, and all questions are optional. Thank you for taking the time to help shape the future of your library!

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### **1. What role do you see our library playing in our community?**

*Please describe how you view the library's current role and what you think it should ideally contribute to our community.*

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### **2. What services, materials, or resources would you like to see added or expanded at the library?**

*Beyond books - consider technology, objects, programs, spaces, or other community needs.*

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### **3. What prevents you from using the library more often, or what would encourage you to visit more frequently?**

*Please share any barriers you experience or improvements that would make the library more appealing to you.*

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**4. When are you most likely to visit the library, and do our current hours meet your needs?**

*Include preferred days of the week, times of day, and any scheduling challenges you face.*

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**5. How do you prefer to learn about library programs, services, and events?**

*Check all that apply.*

- ☐ Facebook/Social Media
- ☐ Library Website
- ☐ Newspaper
- ☐ Email/Newsletter
- ☐ Word of Mouth
- ☐ At the Library
- ☐ Other: \_\_\_\_\_

**6. What types of programs would interest you most?**

*Check all that apply.*

- ☐ Educational Workshops
- ☐ Health and Wellness
- ☐ Arts and Crafts
- ☐ Technology Training
- ☐ Book Clubs/Literary Events
- ☐ Children's Programs
- ☐ Teen Programs
- ☐ Senior Programs
- ☐ Community Discussions
- ☐ Other: \_\_\_\_\_

**7. How can our library better serve specific groups in our community (teens, seniors, families with young children, etc.)?**

*Share ideas for making the library more inclusive and accessible to all community members.*

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**8. What community needs do you think our library could help address that we might not currently be meeting?**

*Consider both traditional library services and broader community support roles.*

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**9. Have you visited other libraries recently? If so, what did you see there that impressed you or that you would like to see at our library?**

*This could include services, spaces, programs, or technology.*

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**10. If you could make one change to improve our library, what would it be?**

*Think big or small - we want to hear your priority for enhancing the library experience.*

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**11. Please share any additional thoughts about our library's future or community role:**

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**13. Which OWWL Library do you visit the most?**

*Thank you for your time and input!*

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## Demographic Information (Optional)

Below are a few **optional** demographic questions. If you choose to answer them, this information will help us better understand our community and improve our services for everyone.

### 14. What is your age?

- ☐ Under 18
- ☐ 18-24
- ☐ 25-34
- ☐ 35-44
- ☐ 45-54
- ☐ 55-64
- ☐ 65-74
- ☐ 75 or older
- ☐ Prefer not to answer

### 15. Which age groups are represented in your household? (Select all that apply)

- ☐ Children ages 0-4
- ☐ Children ages 5-12
- ☐ Teens ages 13-17
- ☐ Young adults ages 18-24
- ☐ Adults ages 25-44
- ☐ Adults ages 45-64
- ☐ Adults ages 65 or older
- ☐ Prefer not to answer

### 16. What is the highest level of education you have completed?

- ☐ Less than high school
- ☐ High school diploma or GED
- ☐ Some college (no degree)
- ☐ Associate degree (2-year)
- ☐ Bachelor's degree (4-year)
- ☐ Master's degree
- ☐ Professional degree (JD, MD, etc.)
- ☐ Doctoral degree (PhD, EdD, etc.)
- ☐ Prefer not to answer

***Demographic Information (Optional)***

**17. Which best describes your current employment status?**

- ☐ Employed full-time
- ☐ Employed part-time
- ☐ Self-employed
- ☐ Unemployed, looking for work
- ☐ Unemployed, not looking for work
- ☐ Student
- ☐ Retired
- ☐ Homemaker
- ☐ Unable to work due to a disability
- ☐ Prefer not to answer
- ☐ Other: \_\_\_\_\_

**18. What is your approximate annual household income before taxes?**

- ☐ Under \$25,000
- ☐ \$25,000 - \$34,999
- ☐ \$35,000 - \$49,999
- ☐ \$50,000 - \$74,999
- ☐ \$75,000 - \$99,999
- ☐ \$100,000 - \$149,999
- ☐ \$150,000 - \$199,999
- ☐ \$200,000 or more
- ☐ Prefer not to answer

**19. Which of the following do you have reliable access to at home? (Select all that apply)**

- ☐ High speed internet (broadband)
- ☐ Basic internet connection
- ☐ Desktop computer
- ☐ Laptop computer
- ☐ Tablet (iPad, etc.)
- ☐ Smartphone
- ☐ E-Reader (Kindle, Nook, etc.)
- ☐ Smart TV with internet capability
- ☐ Gaming console with internet
- ☐ None of the above
- ☐ Prefer not to answer
- ☐ Other: \_\_\_\_\_

***Demographic Information (Optional)***

**20. How would you rate your internet connection at home?**

- ☐ Very reliable and fast
- ☐ Mostly reliable with good speed
- ☐ Somewhat reliable with adequate speed
- ☐ Unreliable or very slow
- ☐ No internet at home
- ☐ Prefer not to answer
- ☐ Other: \_\_\_\_\_

**21. Which statement best describes your comfort level with technology?**

- ☐ Very comfortable – I can troubleshoot most issues myself
- ☐ Comfortable – I can handle basic tasks easily
- ☐ Somewhat comfortable – I can do simple tasks but need help sometimes
- ☐ Not very comfortable – I prefer help with most technology tasks
- ☐ Not comfortable at all – I avoid using technology when possible
- ☐ Prefer not to answer